

# INTELLIGENT DESIGN® HARDCORE® PLUS

## WARRANTY AND CARE

### CARE AND MAINTENANCE OF YOUR NEW FLOOR:

You may wash the floor immediately. Always use thick felt furniture and leg protectors. Do not slide heavy furniture over the floor. Walk off mats should be placed at all entrances to protect your floor from sand, soil, and grit as well as other contaminants. Avoid extended exposure to direct sunlight especially during peak sunlight hours. Regular sweeping or vacuuming and occasional washing with clean warm water will keep your new floor clean and beautiful. Do not use steam or soap-based cleaners.

To thoroughly clean your floor, use a damp sponge mop dipped in a solution of 1 cup white vinegar in 1 gallon of warm water. Like many other types of floors, vinyl floors become slippery when wet so always wipe up spills immediately and when cleaning the floor allow adequate time for the floor to dry.

### WARRANTY INFORMATION

#### ***Limited Lifetime Residential, 12-Year Commercial Warranty:***

This product is warranted by the manufacturer to the original purchaser against manufacturing defects when installed and maintained according to the instructions printed or supplied within each carton. Under this warranty, the manufacturer will repair or, at his option, furnish replacement material of similar design, color, and quality as the defective material. If a manufacturing defect becomes evident within the warranted time period, you should notify the retailer immediately, in writing, and supply proof of purchase, a detailed description of the defect, along with a sample, and/or photograph if possible. No other expressed warranties are given. Repair or replacement of the defective product is your only remedy. In no event shall the manufacturer be liable for consequential or incidental damages or expenses of any kind or amount no matter what the cost.

#### **This warranty does NOT cover the following:**

- Any usage other than fully enclosed interior residential or fully enclosed interior commercial
- Labor and/or material costs involved in removing defective product and installing the replacement
- Damage due to excessive moisture, alkaline substances, or hydrostatic pressure in the subfloor
- Dissatisfaction due to improper installation and maintenance.
- Damage due to stains, scratches, gouges, scuffs, indentations, punctures, tears, or burns
- Discoloration, curling, buckling, or gapping due to extended exposure to direct sunlight
- Intentional misuse

**Important:** Removal or repair of the floor prior to filing a claim and prior to an inspection without our written consent will void this warranty.



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